

Dear guests

The novel coronavirus (COVID-19) is currently spreading in Japan. In Tochigi Prefecture, COVID-19 cases with unknown source of infection have been reported consecutively. To stop the spread of COVID-19, please take the precautionary measures.

1. Take precautionary measures

You must wear a mask, wash your hands properly, disinfect thoroughly and so on.

2. If you feel unwell

If you realize that you have symptoms like cough or fever, please visit a nearby hospital or clinic immediately. On the following Japan National Tourism Organisation (JNTO) website, you will be able to search for medical institutions that accept foreign patients.

http://www.jnto.go.jp/emergency/eng/mi_guide.html

※Language option on JNTO website: English, Traditional Chinese, Simplified Chinese, Korean

3. If you cannot communicate with others and feel frustrated

When you try to tell the hotel staff or clinic staff your symptoms and they do not understand what you are trying to say, please call **【COVID-19 Hotline】** (24-hour hotline, 19 languages available) .

【COVID-19 Hotline】

028-678-8282 (24-hour hotline)

19 Languages Available: English, Chinese, Vietnamese, Tagalog, Portuguese, Spanish, Korean, Nepalese, Thai, Indonesian, Burmese, Cambodian, Malay, Mongolian, Russian, French, German, Italian, Sinhalese